

Signing contracts with digital signatures for lines of business

Business line	Transaction	2022	2021	2020
Banca Ifis – Leasing	Signing contracts with digital signature	47%	13%	22%
Ifis Rental - Rental	Signing contracts with digital signature	38%	4%	-
Banca Ifis – Retail	Current account and deposit account opening	100%	100%	100%
Banca Ifis – Retail	Current account and deposit account transactions	100%	100%	100%
Banca Ifis – Factoring	% Assignments completed via digital portals (Invoice sellers)	59%	0%	0%
Banca Ifis – Supply Chain	% Invoice acknowledgements completed via digital portals (Assigned debtors)	36%	28%	19%