

**INFORMATION SHEET**  
**PAYMENT EXTENSION OF ACCOUNT RECEIVABLES (ASSIGNED DEBTOR)**  
**Updated on 01/04/2022**

**BANK INFORMATION****Banca Ifis S.p.A.**

Registered Office: Via Terraglio, 63 – 30174 Venice-Mestre

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Enrolled in the Register of Banks held by the Bank of Italy at no. 5508 – Italian Banking Association code: 03205

Entry number in the Venice Business Register and Tax. Ref. no. 02505630109

VAT no. 04570150278 Fully paid-up share capital EUR 53,811,095.00

Parent Company of the Banca Ifis S.p.A. Banking Group, enrolled in the Register of Banking Groups

Member of the Interbank Deposit Protection Fund, of the Italian National Guarantee Fund, of the Italian Banking Association, of the Italian Factoring Association, of Factors Chain International

<b>INFORMATION and STATUS of the REPRESENTATIVE ISSUING THIS FORM, WHERE IT HAS NOT BEEN PROVIDED IN-BRANCH</b>	
Name and surname of the individual issuing the form to the customer	
Status of the individual issuing the form to the customer (Banca Ifis S.p.A. employee or other)	
If this is a third-party individual enrolled in a register or list, please include the enrolment details here	

**WHAT IS A PAYMENT EXTENSION OF ACCOUNT RECEIVABLES?**

It is an agreement through which the Assigned Debtor of a factoring operation (hereinafter Customer) is granted a payment extension on the original due date of the receivables being assigned, within the limits of the debtor credit line granted and for a maximum period as indicated in the contract. This extension is on a payment basis and relates to trade receivables that were sold to the Bank by the assigning supplier (hereinafter Supplier) under the factoring relationship that the same has entered into with the Bank.

The agreement governs the extension granted by the Bank, the methods of payment involved and the financial conditions applied by the Bank to the Customer, as well as any eventual confirmation of the regularity of the supply received by the Supplier (acknowledgement).

The sums payable by the Customer may be specified in a settlement notice issued by the Bank and must be paid in the manner specified by the Customer.

**PRINCIPAL RISKS**

The Customer bears the risk of changes in the interest rate either due to a unilateral variation put in place by the Bank – within the rights of the Customer laid down in laws governing transparency in banking and financial services – or due to changes in any reference terms and conditions agreed upon for determination of the interest rate.

In cases where the receivables are confirmed, the Customer waives their right to dispute, contest, or behave in any manner in dealings with the Bank that may limit and/or reduce payment of the receivables assigned.

In cases of non-payment of the receivables at their extended due date, default interest on the arrears will be applied, as well as a fee for managing this late payment which will accrue together with the fee applied for the payment extension.

Non-timely payment of deferred receivables or interest and commissions may, at the sole discretion of the Bank, result in withdrawal of the extension and/or loss of the benefit of the term pursuant to art. 1186 of the Italian Civil Code, with consequent legal obligation regarding the interests at the legal rate from the original maturity date of the receivable until payment of the receivable.

In addition, the Bank, at its sole discretion, may at any time suspend the extension granted to the Customer for a maximum period of days, as expressly accepted in the trade receivables payment deferment agreement, as well as terminate the extension agreement at any time.

Any variations to the standard terms and conditions, including in relation to particular sectors or to the service personalisation requirements, are subject to specific contracts.

## PRINCIPAL ECONOMIC TERMS AND CONDITIONS

The economic terms and conditions set out here show the minimum (in favour of the Customer) or maximum (the Customer's responsibility) extent.

RATES AND CHARGES	
Deferred nominal payable interest rate	Fixed rate up to a maximum of <b>6.54%</b> p.a. with monthly or quarterly capitalisation calculated from the original due date of the receivables to expiry of the extension or variable rate equal to the indexation parameter increased by the agreed Spread, with monthly or quarterly capitalisation calculated from the original due date of the receivables to expiry of the extension <sup>1</sup> . The maximum rate applicable, resulting from the sum of the indexation parameter and the Spread, is the fixed rate shown above. If the indexation parameter is less than zero, if a floor rate has been agreed, the nominal debtor interest rate cannot be lower than the Spread.
Late payment nominal debtor interest rate	Fixed rate up to a maximum of <b>6.54%</b> p.a. with monthly or quarterly capitalisation calculated from the original due date of the receivables to expiry of the extension or variable rate equal to the indexation parameter increased by the agreed Spread, with monthly or quarterly capitalisation calculated from the original due date of the receivables to expiry of the extension <sup>1</sup> . The maximum rate applicable, resulting from the sum of the indexation parameter and the Spread, is the fixed rate shown above. If the indexation parameter is less than zero, if a floor rate has been agreed, the nominal debtor interest rate cannot be lower than the Spread.
Indexation parameter	Euribor 3-month monthly average 360-day basis rate (or other agreed parameter) identified two working days prior to the end of each month <sup>2</sup> .
Interest calculation criteria divisor 36.500	Business year
Frequency of interest settlement (day of interest capitalisation)	Monthly/quarterly in advance or deferred, end of month or quarter
Fee for extended receivables (applied on the nominal value of these receivables)	<b>1.00%</b> maximum for each month or fraction of the duration of the extended receivables, with periodic monthly (month-end) or flat settlement
Fee for late payment on extended due date (additional fee for non-payment by the Assigned debtor at the extended due date, applied on the nominal value of the extended receivables)	<b>1.00%</b> maximum for each month or fraction of the duration of the extended receivables, with monthly settlement (month-end) on the nominal value of these receivables, calculated from the extended due date up to the date of effective payment

<sup>1</sup> Determined for each calendar month of use.

<sup>2</sup> If it is necessary to pay interest on a date prior to the publication of the indicated parameter, the rate is determined by applying the average of the previous month.

LENGTH OF GRACE PERIOD	
Number of fixed/working days, running from the original due date of the receivables, during which time no sums will be debited from the Assigned Debtor for interest	0 days (fixed/working)

In addition to the economic/financial conditions above, the following are payable: refunding of the charges incurred for banking fees, postal charges (including those for forwarding correspondence to the Customer), stamp duty and other taxes, VAT if due, together with the fees and charges for any connected guarantees granted by third parties.

The average global real interest rate (TEGM), as per article 2 of Law no. 108/1996 (so-called "Usury Law") may be consulted both at Banca Ifis's branches and on the Bank's website [www.bancaifis.it](http://www.bancaifis.it).

## WITHDRAWAL, MAXIMUM TIME LIMITS AND COMPLAINTS

### Withdrawal from the contract

The parties may withdraw by giving written notice by registered delivery to the other party, without the need for explanation or notice.

### Maximum time limits for closing the contractual relationship

15 days.

### Complaints and out-of-court protection

The Customer must send any complaints to the Bank's Complaint Department (Ufficio Reclami):

- by ordinary mail to the address Banca Ifis S.p.A.- Ufficio Reclami, Via Terraglio 63, 30174 Venezia – Mestre;
- by email to the address [reclami@bancaifis.it](mailto:reclami@bancaifis.it);
- by certified email to the address [reclami.pec@bancaifis.legalmail.it](mailto:reclami.pec@bancaifis.legalmail.it).

The Complaints Department replies to complaints received within 60 days from the date of receipt.

If the Customer is not satisfied with the response provided by the Bank or has not received a reply within the terms indicated above from the date on which the complaint is received by the Bank, they may, before contacting the Judicial Authority, submit a report to the Bank of Italy as well as an appeal to the Banking and Financial Ombudsman (ABF) managed by the Bank of Italy.

For more informations on how to contact the ABF and on its sphere of competence, visit the website [www.arbitrobancariofinanziario.it](http://www.arbitrobancariofinanziario.it) or the specific practical Guide to Financial Banking Arbitration available from Bank's branches in paper and on the [www.bancaifis.it](http://www.bancaifis.it) website and it can be transmitted in electronic format at the Customer's request. The relevant forms and instructions are also available at the offices of Banca Ifis and the Bank of Italy.

Alternatively, any dissatisfied Customer who does not wish to file a complaint, but wishes to reach an out-of-court settlement with the Bank may also submit a mediation appeal to the banking conciliation Body, constituted by the Italian Financial Banking Conciliator entered in the register of the Ministry of Justice in accordance with Italian Legislative Decree no. 28 of 4 March 2010, whose competence the Customer declares it accepts by signing this Contract. To find out how to contact the Financial Banking Conciliator, visit the website [www.conciliatorebancario.it](http://www.conciliatorebancario.it).

Customer and Bank may however agree, even after the Contract has been signed, to approach another mediation body also registered in the aforementioned register held by the Ministry for Justice.

Use of the procedures mentioned above does not preclude the Customer the right to refer the matter, at any time, to the Judicial Authority.

## PRACTICAL REFERENCE GUIDES

The practical Guide to Financial Banking Arbitration is available in hard copy at the Bank's branches as well as on the website [www.bancaifis.it](http://www.bancaifis.it) and can be also transmitted electronically upon Customer's request.

The practical reference guide "The Risk Management Center Simply Explained" can be consulted on the website [www.bancaifis.it](http://www.bancaifis.it).

## KEY

<b>Assigned Debtor/Customer</b>	Refers to the legal or natural person – Italian or foreign – who owes the Supplier money for one or several receivables and to whom the Bank grants a payment extension on these assigned receivables.
<b>Assignment</b>	Refers to the contract through which the Supplier assigns its existing and/or future receivables to the Bank, as defined above; upon assignment, Law 52/91 is applicable for receivables indicated in sub a) and Arts. 1260 et seq. of the Italian Civil Code for receivables indicated in sub b).
<b>Bank</b>	Refers to Banca Ifis S.p.A. and the companies making up the Banca Ifis Group.
<b>Commission</b>	A fee agreed upon between the Customer and the Bank for the extension service.
<b>Euribor</b>	Interbank deposit rate in Euros calculated daily at 11 a.m. CET as a simple average of the listings identified on a sample of Banks with elevated credit ratings. The rate is published on the Bloomberg page of the European Banking Federation and in major financial newspapers. If the Euribor Steering

	Committee does not temporarily identify the rate, the last available Euribor rate will be used as the indexation parameter.
<b>Flat</b>	An all-in payment. It indicates that the commission is only applied once upon occurrence of the contractual condition that requires its application.
<b>Grace period</b>	Refers to the fixed or working days running from the original due date of the receivables during which no interest shall be debited from the Supplier.
<b>Indexation parameter</b>	Money market reference index on which the variability of contractual rates are based.
<b>Interest</b>	Indicates the periodic fee payable by the Customer to the Bank due to the granting by the latter of a receivable payment extension or for the delay in payment of the deferred receivable.
<b>Late Payment Rate</b>	Rate owed for late payment of a sum of money.
<b>Month or part of month</b>	Referring to a solar month.
<b>Part of month</b>	Part of a month that is equated to a solar month for the application of commission/fees owing.
<b>Payment extension</b>	Indicates the temporal payment extension specified in the representative invoices of the assigned receivables that the Bank may grant for a fee to the Customer.
<b>Receivable(s)</b>	Are: a) the pecuniary receivables arising or which will arise from contracts concluded or to be concluded by the Supplier in the operations of the company and therefore the sums that the Supplier is entitled to receive from the Debtor in payment for goods and/or services; b) to what extent the Supplier is entitled to receive payment from the Debtor for a different reason.
<b>Supplier</b>	Refers to the Bank Customer Supplier enterprise, i.e. the counterpart to the contract governing the assignment of receivables (factoring).

Venice – Mestre, 01/04/2022